

18 June, 2009

Perle Pty Limited 9-13 Young Street Sydney, NSW 2000

To Whom It May Concern

## RE: GLENAEON LODGE EXTENSION AND REFURBISHMENT, GLENAEON VILLAGE, BELROSE

Perle was selected to design and construct a new reception area with adjacent waiting and interview rooms in Glenaeon Lodge, Glenaeon Village, Belrose. The work involved the demolition of the existing reception area, construction of a new single storey extension and the complete fitout of the new and existing space to accommodate the new facilities, together with the construction of a new covered walkway and additional car parking spaces externally.

The timeframe for delivery of the project was very tight. Nevertheless, as the rest of the facility had to remain fully operational, management of safety and environmental issues was also a top priority. In particular, project planning had to include measures to be put in place to eliminate the potential for disturbance of the residents by construction noise and vibration, and to manage waste collection and disposal.

Perle's team, headed by Norman Herfurth, consulted closely with all stakeholders to ensure that all concerns were identified and that all parties were satisfied with the measures proposed by Perle before work commenced. It worked closely with Retirement by Design and other key stakeholders throughout the project and succeeded in delivering a quality product, on time as well as ensuring that the quiet enjoyment of the residents was maintained.

Perle is to be commended for the professionalism with which it carried out its work as well as for the quality and timeliness of the work, and we would fully recommend Perle for similar projects.

In fact, as testament of their previous performance, in the past fortnight, Retirement by Design have once again appointed Perle for the Gym Extension project at Glenaeon Village.

Yours sincerely Retirement by Design

A lede.

Alistair Liles

Development Manager RBD Ropes Crossing Pty Ltd alistair.liles@lendlease.com.au

Ph. 02 9673 8805